

RE/A

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WASHINGTON, D.C. 20231

ATTENTION: BOX PATENT APPLICATION

Sir:

Transmitted herewith for filing is the patent application of

Inventors: **Charles D. Lanier, Richard J. Wolf, and Leticia Villegas**

For: **INTELLIGENT HELP SYSTEM**

- (X) This application is a continuation of prior Application 08/724,947, filed October 2, 1996.
- (X) A specification in 24 pages is enclosed.
- (X) 14 sheets of drawings are enclosed.
- (X) A copy of the Reissue Declaration under 37 C.F.R. § 1.175(a) from the prior application is enclosed.
- (X) A return prepaid postcard is enclosed.
- (X) The Power of Attorney in the prior application is to the law firm of Knobbe, Martens, Olson & Bear, LLP (Customer No. 20,995).
- (X) The prior application was originally assigned to AST Research, Inc., as recorded on January 18, 1994 at Reel 6847, Frame 0109. AST Research, Inc., subsequently assigned the application to AST Innovations, Inc., as recorded on September 6, 1995 at Reel 7492, Frame 0025.
- (X) Incorporation by Reference. The entire disclosure of the prior application, from which a copy of the oath or declaration is supplied is considered as being part of the disclosure of the accompanying application and is hereby incorporated by reference therein.

CLAIMS AS FILED

05/16/2000 PZIMH00000001 111410 09375867	NUMBER FILED	NUMBER EXTRA	RATE	FEE
01 FC:104 260.00 CH				
Basic Fee			\$760	\$760
Total Claims	81 - 20 =	61 ×	\$18	\$1,098
Independent Claims	10 - 3 =	7 ×	\$78	\$546
If application contains any multiple dependent claims(s), then add	\$260			\$260
TOTAL FILING FEE				\$2,664

- (X) A check in the amount of \$2,664 to cover the filing fee is enclosed.
- (X) The Commissioner is hereby authorized to charge any additional fees which may be required, or credit any overpayment to Account No. 11-1410. A duplicate copy of this sheet is enclosed.
- (X) Please use Customer No. 20,995 for the correspondence address.

David N. Weiss
David N. Weiss
Registration No. 41,371
Attorney of Record

DNW-1529.DOC // 19990817/2

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620 NEWPORT CENTER DRIVE

SIXTEENTH FLOOR

NEWPORT BEACH, CALIFORNIA 92660-8016

(949) 760-0404

FAX (949) 760-9502

INTERNET: WWW.KNOB.COM

LOUIS J. KNOBBE*
DON W. MARTENS*
GORDON H. OLSON**
JAMES B. BEAR
DARRELL L. OLSON*
WILLIAM B. BUNKER
WILLIAM H. NIEMAN
LOWELL ANDERSON
ARTHUR S. ROSE†
JAMES F. LESNIAK
NED A. ISRAELSEN
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MARGUERITE L. GUNN
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VITO A. CANUSO III
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SANJIVPAL S. GILL
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GUY PERRY
JAMES W. HILL, M.D.
ROSE M. THIESSEN
MICHAEL L. FULLER

OF COUNSEL
JERRY R. SEILER
JAPANESE PATENT ATTY
KATSUHIRO ARAI**
EUROPEAN PATENT ATTY
MARTIN HELLEBRANDT
KOREAN PATENT ATTY
MINCHEOL KIM
SCIENTISTS & ENGINEERS
(NON-LAWYERS)
RAIMOND J. SALENIEKS**
NEIL S. BARTFELD**
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ALAN C. GORDON
PABLO S. HUERTA
LINDA H. LIU

Assistant Commissioner for Patents
Washington, D.C. 20231

CERTIFICATE OF MAILING BY "EXPRESS MAIL"

Attorney Docket No. : ASTRP.235RC2
Applicant(s) : Charles D. Lanier, et al.
For : INTELLIGENT HELP SYSTEM
Attorney : David N. Weiss
"Express Mail"
Mailing Label No. : EL207461563US
Date of Deposit : August 17, 1999

I hereby certify that the accompanying

Transmittal in Duplicate; Specification in 24 pages; 14 sheets of drawings; Copy
of Reissue Declaration in 17 pages; Check for Filing Fee; Return Prepaid Postcard

are being deposited with the United States Postal Service "Express Mail Post Office to
Addressee" service under 37 CFR 1.10 on the date indicated above and are addressed to the
Assistant Commissioner for Patents, Washington, D.C. 20231.


Donald King

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